

PAYMENT OPTIONS

THANK YOU for choosing Overlake Medical Center & Clinics as your provider of healthcare services. We want your experience with us to be as pleasant as possible, from when you register for services to the time your patient account is resolved. We recognize financial difficulties may accompany the receipt of health care services and want you to know we offer programs to assist you. We employ financial counselors who are happy to answer any questions you may have about our programs and can help you apply for the best program for you.

PROMPT PAY DISCOUNT PROGRAMS

This program is available for services where there is no insurance coverage. This program is also applicable to patients who are eligible under a medical insurance program, but have no insurance coverage because they have maximized their benefit limits.

- Patient is granted a 50% discount from the total hospital account charges by paying the full balance to Overlake Medical Center within 30 days of the date of the first billing statement.*
- Patient is granted a 30% discount from the total clinic account charges by paying the full balance to Overlake Medical Clinics within 30 days of the date of the first billing statement.*

*Estimates **include** the 50% discount for hospital charges/30% discount for the clinic charges.

Please contact a financial counselor at 425.688.5655 or call 425.688.5299 to make arrangements to receive the discount.

EXTENDED PAYMENT PLAN PROGRAMS

We are happy to work with you to establish an interest free payment plan. The actual monthly payment and length of the contract will be dependent upon your outstanding balance. All payment plans require you to make a monthly payment based on the contracted schedule and amount established by Overlake's financial counselors. For questions regarding payment plans, please call 425.688.5299.

FINANCIAL ASSISTANCE PROGRAM

This program is available to provide financial assistance with the patient responsibility portion of your claim after insurance has made payment, or when no insurance benefits exist. Depending on your specific financial situation at the time of service, you may qualify for a discount of 50% to 100% off the balance due on your account. The amount of the discount is contingent upon your income as a percentage of the Federal Poverty Guidelines in conjunction with your balance due. To apply for this program, you will need to request and complete a FINANCIAL ASSISTANCE APPLICATION after services are provided and/or as soon as you are aware of your financial responsibility. The application will require you to provide specific information about your income and Overlake Hospital Association reserves the right to run a healthcare related credit check (that does not impact your credit rating) during the application process. Please call 425.688.5299 for a more detailed explanation of this program, or to request an application. THE FINANCIAL ASSISTANCE IS ONLY APPLICABLE AFTER ALL OTHER PAYMENT OPTIONS HAVE BEEN RECEIVED, INCLUDING DSHS AND THIRD-PARTY LIABILITY CASES (E.G. AUTO OR OTHER ACCIDENT COVERAGE).

ALTERNATE LANGUAGE COPIES ARE AVAILABLE UPON REQUEST.